



RECEIVED

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OFFICE OF DEFECTS
INVESTIGATION

April 25, 2003

SENT VIA FACSIMILE

Jon White
National Highway Traffic Safety Administration
400 7th Street, SW
Washington, DC 20590

RE: Recall No. 03V-080 (Damon Recall #03-106)

Dear Ms. Wallace:

I have attached Damon Corporation's proposed owner notification letters. Please review and let me know if they are ok to send. Damon has discussed this matter with Ford and has decided to go ahead and conduct the recall for Ford. (see attached). Damon Corporation is revising its original date of when notification to owners would begin to May 12, 2003.

Should you have any questions, please feel free to give me a call.

Sincerely,

A handwritten signature in cursive script that reads 'Brandy Ramsey'.

Brandy Ramsey
Legal Affairs Assistant

Enclosures



April, 2003

TO: «Owner»
«Address»
«City», «ST» «Zip»
CHASSIS ID: «VIN»

DAMON UNIT: «Damon_Unit»

SUBJECT: Safety Recall 03-106 (NHTSA Recall No. 03V-080)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act.

Damon has been notified by Ford that the instrument panel, as shipped by Ford, may not be wired correctly to illuminate the brake warning indicator for a check indicator function and/or a low brake fluid condition on certain 2000 through 2003 model year F53 Chassis built between May 13, 1999 and October 22, 2002. The brake warning indicator is intended to illuminate when the ignition key is turned to the ON, RUN, or START position and/or when the brake fluid is low.

Please immediately contact a Damon dealer and arrange for an inspection and correction of this defect. The inspection and correction will be performed at no charge to you. We estimate this repair will take less than one half day. However, you may wish to ask your dealer how much additional time will be required to process your motorhome.

The enclosed document will serve as authorization and claim form to have the inspection and correction made. If you no longer own this vehicle or for any reason cannot have this recall service performed, please fill in the appropriate information and return the postage-paid card to us promptly. Should you require any special assistance in obtaining this service or have any questions, please call our toll-free number 1-800-860-3812. If you paid to have this service done before the date of this letter, Damon is offering a refund. To receive the refund, please submit your paid original receipt to Damon.

After contacting your dealer and the Damon Customer Service Department, and you are still having trouble getting your vehicle remedied or that there has been an unreasonable delay in securing repairs, you may submit a complaint to: Administrator, National Highway Traffic Safety Auto Safety Administration, 400 Seventh Street SW, Washington, DC 20590 or call the Auto Safety Hotline toll free at 1-888-327-4236.

Your safety and satisfaction with your Damon product are important to us and we regret any inconvenience to you.

Sincerely,

Damon Corporation



April, 2003

TO:

CHASSIS ID:

DAMON UNIT:

SUBJECT: Safety Recall 03-106 (NHTSA Recall No. 03V-080)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and the Canadian Motor Vehicle Safety Act.

DEFECT INVOLVED:

Damon has been notified by Ford that the instrument panel, as shipped by Ford, may not be wired correctly to illuminate the brake warning indicator for a check indicator function and/or a low brake fluid condition on the affected vehicles. The brake warning indicator is intended to illuminate when the ignition key is turned to the ON, RUN, or START position and/or when the brake fluid is low.

VEHICLES INVOLVED:

Involved are certain 2000 through 2003 model year F53 Chassis built at the IMMSA and Detroit chassis plant from May 13, 1999 through October 22, 2002.

DEALER CAMPAIGN RESPONSIBILITY:

All unsold new vehicles in dealer's possession and subject to this campaign must be held and inspected/repared per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Owners of vehicles recently sold from your new vehicle inventory for which the dealer receives the recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the owner letter accompanying this bulletin.

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the

owner has tendered it for repair. A failure to repair within sixty (60) days after tender of a vehicle is prima facie, evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

OWNER NOTIFICATION:

The original retail purchasers are being notified of the recall. A dealer claim form will be included with the owner notification letter. The retail owner will present this form to you upon arrival for the service appointment. You will receive a recall notification form for each affected vehicle our records indicate is in your inventory.

SERVICE ACTION:

To correct this condition, remove the screws from the instrument panel to gain access. The brake warning indicator bulb from the right side indicator position must be transferred to the left side indicator position of the instrument cluster and the wire harness must be modified per the attached instructions.

CLAIM SUBMISSION:

Complete the recall claim form that is supplied by the owner or that you receive with this notice referencing the recall number and send in for reimbursement. Please indicate on the form if the correction was needed.

FLAT RATE ALLOWANCE: 0.90

JOB CODE: 27-048-01-63

Damon Corporation thanks you for your anticipated cooperation in this matter and regret any inconvenience this may cause you.